



# *Demographic* **Trend** SFY **2003** **Report**

**Division of Family Resources**  
**Department of Child Services**  
*(Formerly Division of Family and Children)*

Mitchell E. Daniels, Jr., Governor  
State of Indiana

E. Mitchell Roob Jr., Secretary  
Family & Social Services Administration

James F. Robertson, Director  
Division of Family Resources

James W. Payne, Director  
Department of Child Services

State of Indiana  
Family and Social Services Administration  
Division of Family Resources  
Department of Child Services

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State of Indiana  
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Department of Child Services

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Introduction  
1 of 13

North West Region

North East Region

West Central Region

East Central Region

South West Region

South East Region

Marion County

Prepared by:  
Office of Data Management

## **Division of Family Resources Overview**

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The Indiana Family & Social Services Administration (FSSA) was created in 1991 as the single state social services agency responsible for the coordination of services for children, families, persons with disabilities and the aged. FSSA carried out its mission through the coordinated efforts of three Divisions: Family & Children (DFC), Disability, Aging and Rehabilitative Services (DDARS), and Mental Health and Addictions (DMHA).

In 2005, the Division of Family & Children (DFC) was reorganized. The Department of Child Services was created to include the former Bureau of Family Protection and Preservation and the Bureau of Child Support. The DFC was renamed the Division of Family Resources (DFR) and included the Bureau of Family Resources, the Bureau of Child Development, the Office of Data Management, and the Indiana Commission on the Social Status of Black Males.

In 2003, the Division of Family & Children (DFC) focused on families through prevention, early intervention, self-sufficiency, family support and preservation programs and through collaboration in the administration of the programs for which it has responsibility.

In 2003, the DFC administered Child Welfare, Temporary Assistance for Needy Families (TANF), Food Stamps, Indiana Manpower & Comprehensive Training (IMPACT), and Medicaid eligibility through Indiana's 92 local DFC offices. The DFC also has responsibility for First Steps, Healthy Families Indiana and ChildCare services delivered through local service providers and Child Support services coordinated through local prosecutors Offices. As part of Public Law 143-1993, the DFC was given responsibility for providing support to the Indiana Commission on the Social Status of Black Males.

In 2003, the DFC was organized into four Bureaus to manage the multitude of programs strengthening Hoosier families. These were: Bureau of Child Support, Bureau of Family Resources, Bureau of Family Protection & Preservation, and Bureau of Child Development. The Office of Data Management, Reports & Statistics provided operational support for DFC Bureaus. The Indiana Commission on the Social Status of Black Males support is housed within the DFC.

### **Bureau of Child Support**

The Bureau of Child Support manages the Indiana Child Support Program. The purposes of the program are to provide these services: establishment of paternity, establishment and enforcement of support orders, collection of current and past due support orders, and location of absent parents. In Indiana the Bureau of Child Support enters into Cooperative Agreements with Prosecutors'

## **Division of Family Resources Overview**

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Offices and Clerks of the Circuit Courts in all 92 counties to provide child support enforcement services.

### **Bureau Of Family Resources**

The Bureau of Family Resources manages TANF, Food Stamps, IMPACT, Housing & Community Services and Program Integrity. The purpose of the TANF program is to provide financial assistance to low income families who are deprived of financial support from a parent by reason of death, absence from the home, unemployment, underemployment or physical or mental incapacity. The purpose of the Food Stamp program is to raise the nutritional level of low income households by supplementing their available food purchasing dollars with food stamp benefits. The purpose of the IMPACT program is to provide services related to job placement and training to recipients of TANF and Food Stamps so they can become economically self-sufficient. The purpose of Housing & Community Services program is to aid low income Hoosier families and individuals utilizing a collaborative effort with 24 Community Action Agencies and other local agencies which service all 92 counties throughout Indiana. Services include but are not limited to: areas of employment, education, income management, housing, emergency services, nutrition, self-sufficiency, health and program linkages, transportation and energy assistance. Program Integrity (PI) provides central office support to local offices by measuring performance and improving efficiency in Indiana's Medicaid and Food Stamp programs. PI completes federally mandated Quality Control reviews, Food Stamp, Management Evaluation reviews, and Corrective Action initiatives designed to increase payment accuracy and improve best practices.

### **Bureau of Family Protection and Preservation**

The Bureau of Family Protection and Preservation provides assistance to children and their families to prevent or remedy child abuse or neglect. This Bureau manages a multitude of programs providing such services as Child Welfare, Child Abuse Prevention, Family Services, Foster Care, Adoptions, Independent Living, and Residential Licensing. The Bureau administers contracts and grants for such funding sources as the Social Services Block Grant, Youth Service Bureau, Children's Trust Fund, Community Based Family Resource & Support Grant, Chafee and IVB I & II. This funding is contracted out to private agencies throughout the state for the provision of direct services.

### **Bureau of Child Development**

The Bureau of Child Development manages a cluster of programs, which affect the early education, development, and care of children. Its purpose is to provide to families at the local level a continuum of services based on each family's needs. Services include: child care assistance for low income families working or

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## **Division of Family Resources Overview**

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in education/training programs, initiatives to improve quality and availability of child care for infants and toddlers, school-age children, and children with special needs, First Steps early intervention services for eligible children and their families, and Healthy Families voluntary home visitation program for new parents. The Bureau has responsibility for the licensing of child care homes and centers and registration of child care ministry programs throughout the state.

### **Office of Data Management**

The Office of Data Management, Reports & Statistics is the official reporting source for all DFC program data. The office functions as the focal point for all DFC Bureaus in data management, collection, reporting, analysis, interpretation, formatting and sourcing. The goal is to provide DFC policy makers with accurate, consistent, timely data in an accessible format facilitating informed decision-making and to report program outcomes.

### **Indiana Commission on the Social Status of Black Males**

The Indiana Commission on the Social Status of Black Males is mandated to identify specific social problems and develop legislative recommendations directly pertaining to the Black male population in Indiana. The commission was established to focus on five areas of major concerns: health, employment, social factors, and criminal justice. This statewide Commission consists of 17 appointed commissioners including elected officials, business, community and government leaders as well as private citizens. The annual report is available on the Commission's website at [www.in.gov/fssa/icssbm/](http://www.in.gov/fssa/icssbm/).

## Overview of Major Data Collection Systems

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### INDIANA CLIENT ELIGIBILITY SYSTEM (ICES)

#### Project Description

ICES is a federally certified automated online integrated eligibility system. ICES provides for a clearance process where each individual is assigned a unique Recipient Identification (RID) number that follows the individual throughout their ICES life, eliminating duplicate benefits as well as providing a complete history of the individual. ICES supports the worker by determining eligibility and benefit level for Temporary Assistance for Needy Families (TANF), Food Stamps (FS), Refugee Cash Assistance (RCA), and Medicaid based on answers to questions input by workers, relieving them from multiple forms and manual calculations. ICES further supports the worker by providing alerts, client scheduling, generation of notices, data exchanges, mass changes and an online policy manual. ICES also supports Indiana Manpower and Comprehensive Training (IMPACT), benefit recovery, benefit issuance, Hearings and Appeals and Quality Control (QC). ICES is the primary source for the delivery of TANF and FS benefits via the Electronic Benefit Transfer (EBT) system. ICES provides batch interfaces to and from other production systems.

ICES provides access to 3,800 users statewide from approximately 125 remote sites. It contains over 450 screens, 2.4 million lines of code, and handles nearly 2.5 million transactions each business day. ICES is the tool that supports all counties statewide and the central office in effectively administering benefits. It is used extensively by eligibility workers and supervisors, IMPACT workers and supervisors, and county and district administrators, as well as other agencies that are dependent upon various data exchanges with ICES.

#### HISTORY

Indiana was federally mandated to replace its manual eligibility system in 1991. Ohio's eligibility system (CRIS-E) was transferred to Indiana in 1991 and then modified to meet the needs of Indiana's clients. ICES was piloted in 1992 and the statewide roll out was completed in 1993. Final federal certification was received in 1994.

#### TECHNICAL DESCRIPTION

The applications designed, developed, and maintained for ICES are complex and subject to frequent federal and state regulatory changes. All programs are written in COBOL II, with the exception of some reports, which are written in EZTRIEVE PLUS. All online programs are written using the Telon development tool. The majority of system generated reports are available online using COGNOS. PC's used by all staff are connected via WAN links to Indianapolis allowing for the update to ICES via Attachmate's 3270 emulator.

#### Contracts

- **Deloitte Consulting L.P.** provides application maintenance, modification, and enhancement services for ICES, Welfare Reform, and EBT. The current contract will extend through September 30, 2006. Invoice is based on number of hours expended during a month, times the rates included in a table as part of their contract.
- **Post Masters** who perform the function of printing and mailing notices to our clients in support of the Food Stamp, Medicaid, and TANF programs. The contract was renewed for a two-year term and will be effective for the period 3/31/06. Invoice is based on usage as defined in the contract.



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## Overview of Major Data Collection Systems

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### Indiana Child Welfare Information System (ICWIS)

#### Project Description

During 1995 and 1996, the Indiana Child Welfare Information System (ICWIS) was designed and developed. This system provides Indiana with child protection services, intake capabilities as well as case management and administrative management capabilities. This statewide system allows the child welfare staff in local offices of the Division of Family to record all calls, whether for voluntary services or to take a report of a suspected case of child abuse or neglect. The system performs historical searches to identify prior involvement in child abuse or neglect, identifies types of service needed and potential service providers for those services. It records the relationships and roles of the individuals, records the types of abuse or neglect, and recommends to the local worker the time frames for response and the type of response to meet the situation. Contained within the system are risk, needs, strength, assessment tools, and a central statewide client index.

The technology provides a vehicle to record the processes and procedures used by both local and central office child welfare staff. This system promotes consistency of policy across the state in assessing risk for abused/neglected children, as well as matching resources to family needs more effectively. The system also provides strong security for the information it collects. Indiana has very specific confidentiality requirements and the system enforces those requirements. This helps to prevent inappropriate sharing of abuse and neglect information.

#### Reporting

ICWIS provides data collection for Adoption and Foster Care Analysis and Reporting System (AFCARS) and National Child Abuse and Neglect Data System (NCANDS) reporting. ICWIS also provides statistical support for identification of services, as well as information that provides the opportunity to plan and target funding toward the development or needed services. ICWIS utilizes a point in time reporting format for the majority of the reports, however, real time data reports can also be generated. A point in time report is a snapshot of what is known on the last day of the month. Over the course of the year the user makes updates and modifications to the data so if pulled again for the same period of time it reflects differently.

#### History

In the mid-1990s, the federal government began requiring that all states implement an electronic method for their Adoption and Foster Care Analysis and Reporting Systems (AFCARS). Along with that requirement came federal funding, with the government reimbursing 75 percent of the costs to implement such a system. During 1995 and 1996, the ICWIS was designed and developed by UNISYS Corporation. The system was implemented in all 92 counties by March 1997. Each county works from own independent data system. Each night all 92 counties are downloaded to a centralized data system in Indianapolis to assure confidentiality of clients.

#### Technical Description

ICWIS is a three-tiered client/server application. An Ethernet LAN links client workstations to county servers. Each county server is connected to the primary server in Indianapolis over a high-speed frame relay network. E-mail and bulletin board capabilities are available to all 1400 users. The system is an Oracle database using PowerBuilder screens on an IBM server using Microsoft NT or higher.

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## Overview of Major Data Collection Systems

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### Contracts

Unisys Corporation provides application maintenance, modifications, and enhancement services for ICWIS. Invoice is based on usage as defined in the contract.

### Indiana Support Enforcement Tracking System (ISETS)

#### Project Description

The Indiana Support Enforcement Tracking System (ISETS) is a federally mandated online, automated, and integrated case management and case tracking software system. (ISETS) supports Clerks and Prosecutors in all 92 of Indiana's counties to record, track, collect, and disburse court ordered child support payments. In addition, the ISETS integrates with other systems, agencies, and employers to enhance locate and payment efforts. These include:

- Driver license suspensions;
- Employer wage and UI withholdings;
- TANF benefits recovery;
- Federal and State tax offset collections;
- Professional license suspensions; and
- Credit bureau reporting.

ISETS is used primarily by county workers in each county's Clerk of Courts office and Child Support Prosecutor's Office. There are approximately 84 State staff located centrally in the Child Support Bureau, Division of Family and Children, that use the system for central office functions of processing payments, balancing adjustments, answering inquiry calls, correspondence, central registry cases, and enforcement activities.

A team of trained technical professionals monitor and maintain the ISETS software to ensure that it conforms to all Federal and State regulations, laws, and requirements. The data housed within ISETS is used to comply with Federal reporting requirements. The ISETS system achieved full Federal certification from the Office of Child Support Enforcement for both FS88 and PRWORA certification objectives in July, 2002.

#### History

In 1992, IBM won a competitive bid contract to transfer the KASES system from Kentucky, modify it to meet Indiana's needs, and implement it as the ISETS system. During the ensuing 8 years, IBM left the contract and other vendors worked to implement the system county by county. In October, 1999, Marion County was the last county implemented thus completing the initial implementation of the system.

In 2000 and 2001, software modifications were completed to bring ISETS into full compliance with Federal certification requirements for both the FS88 and PRWORA legislations. Indiana formally received full Federal certification in March, 2002, the first state in the Midwest region to accomplish this task, and only the 17<sup>th</sup> state nationally to do so. Certification is an important hurdle as it assures the State of continued federal matching funds of over \$10.5 M annually.

Numbers and profiles of population served:      Approximately 747,800 Child Support Cases

The project is guided by goals to: maintain ISETS system in compliance with all Federal and State regulations, laws, and requirements; ensure that ISETS system retains its full Federal certification; successfully transition the maintenance and support contract from Covansys to

## **Overview of Major Data Collection Systems**

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Deloitte Consulting with minimal downtime; maintain all 92 County IV-D data on the ISETS system; implement enhanced financial audit ability and tracking changes as outlined by the Indiana State Board of Accounts EDP audit of 2000; and replace IBM OfficeVision/400 software, which is obsolete and no longer supported by IBM.

The following are discretionary goals that are dependent upon funding: Enhance the employer payment Internet application to support more employers and to streamline reporting; significantly modify ISETS to take advantage to Internet and browser-based software to improve usability and to streamline operations; modify the ISETS statewide telecom network to facilitate the Courthouse Connectivity initiative of the Indiana Technology Oversight Commission; and Consolidate the 99 ISETS AS/400 computers centrally onto new hardware in order to significantly reduce maintenance and software licensing costs.

FSSA's Bureau of Child Support has cooperative agreements with 90 local county prosecutors provide child support enforcement services in all 92 counties. Through this partnership, Indiana's children are getting more of the money they deserve. Enforcement efforts produced \$431,450,000 in child support collections in state fiscal year 2003. Indiana's enforcement efforts are not only successful, but efficient as well. Indiana children receive more child support for every dollar spent on administrative costs than any other state. The April 2004 issue of Governing magazine recognized Indiana as the number one state in the nation in child support collections per dollar of administrative costs spent in federal fiscal year 2002. The national average was \$4.13. Indiana collected \$7.80 for every dollar spent in administrative costs designated to operate Indiana's Child Support Program.

### **Contracts**

Vendor - Deloitte Consulting, L.P.

## **TANF Data Warehouse**

### **Project Description**

The TANF Data Warehouse originally called the Welfare Reform Automation (WRA) project was initiated in 1995-1996 to meet federal reporting requirements for Temporary Assistance to Needy Families (TANF). The TANF Block Grant was established as a result of the Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA) passed by Congress in 1996. PRWORA was designed to help needy families reduce their dependence on welfare and move toward economic independence.

PRWORA requires a series of quarterly and annual reports so the federal government can assess the effectiveness of the TANF program(s) in the participating States. There are financial penalties against the TANF Block Grant funds if States fail to submit required reports that are complete, accurate, and on time. Indiana was among the top 10 states to meet the original federal reporting deadlines and continues to be a leader in achieving the goals of the PRWORA.

To meet the federal reporting requirement, DFC must collect data from all TANF programs that provide services and financial assistance to needy families. The DFC Bureau of Family Resources identifies the programs that support the TANF goals. It is the responsibility of the Data Warehouse technical staff to develop interfaces to the required program data. The source system data is collected in several formats, including databases, tapes, diskettes, e-mail, and paper. Once the source system data is collected, it is standardized and loaded into a central

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## Overview of Major Data Collection Systems

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database for further processing. Specialized software is used to establish a unique client ID for new clients by matching key client information to a Master Client Index. The Master Index contains information from all TANF sources and enables the Data Warehouse to match clients across sources. Once the unique ID is established, families that are qualified to receive TANF benefits and services are identified and the financial data is summarized. The summary data is sent to the U.S. Dept. of Health and Human Services (HHS) and FSSA management. Detailed reports are also provided to FSSA management.

### History

Currently, the Data Warehouse stores approximately 8 years of TANF program data. The historical data is routinely used identify effective programs, trends, budgeting, auditing, funding allocation, and general requests for information.

The TANF Data Warehouse also supports the TANF High Performance Bonus Reporting implemented by the federal government in 1999. The High Performance Bonus was designed to award States that were the most successful in achieving the purposes of the TANF program. HHS awards \$200 million per year for 5 years to the top ten performing States. DFC received the bonus for all 5 years for a total award of \$40,576,659. The bonus for FFY 2003 was \$10,339,955 for job entry and job success.

### Technical Description

Partial Data from approximately 19 source systems is currently stored in the Data Warehouse. These source systems are required for the HHS reporting and to facilitate counting of Maintenance of Effort (MOE) dollars.

- |  |  |
|--|--|
| • Indiana Client Eligibility System (ICES)                               | • Assisted Guardianships                             |
| • Indiana Support Enforcement Tracking System (ISETS)                    | • Fatherhood Initiative                              |
| • Indiana Child Welfare Information System (ICWIS)                       | • Vocational Rehabilitation                          |
| • Automated Information Management (AIM)                                 | • First Steps  |
| • Bureau of Child Development (BCD)                                      | • Family Planning                                    |
| • Textbook Reimbursement Program   | • Earned Income Tax Credit (EITC)                    |
| • Healthy Families   | • Gambling Addiction                                 |
| • Individual Development Accounts (IDA)                                  | • Children's Choice                                  |
| • State Student Assistance Commission of Indiana Part-Time Grant Program | • Low Income Home Energy Assistance Program (LIHEAP) |
|  | • Department of Workforce Development (DWD)          |

### Contracts

Keane Corporation provides application maintenance, modifications, and enhancement services for Data Warehouse (TANF). Invoice is based on usage as defined in the contract. RCR Consulting provides analytical and quality assurance services to the Data Warehouse. Additionally, there are contracts with software vendors.

## Listings and Addresses of the County Directors As of November 1, 2004

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### **Adams County**

Director: Steven E. Scott  
1145 Bollman St., P. O. Box 227  
Decatur, IN 46733  
260-724-9169

### **Clark County**

Director: John Kaiser  
1200 Madison St.  
Clarksville, IN 47129  
812-288-5400

### **Dubois County**

Director: Susan Lesko  
611 Bartley St. P. O. Box 230  
Jasper, IN 47547  
812-482-2585

### **Allen County**

Director: Jon Ray  
201 E. Rudisill Blvd., Suite 100  
Fort Wayne, IN 46806  
260-458-6200

### **Clay County**

Director: Pam Connelly  
1015 E. National Ave. P.O. Box 433  
Brazil, IN 47834  
812-448-8731

### **Elkhart County**

Director: Tony Sommer  
347 West Lusher Avenue  
Elkhart, IN 46517  
574-293-6551

### **Bartholomew County**

Director: Keith Weedman  
1531 13th Street, Suite 2700  
Columbus, IN 47201-1311  
812-376-9361

### **Clinton County**

Director: Mary Simpson  
2 E. Washington  
Frankfort, IN 46041-1955  
765-654-8571

### **Fayette County**

Director: Mark Munchel  
3662 Western Avenue  
Connersville, IN 47331  
765-825-5261

### **Benton County**

Director: Elva A James  
403 W. 5th St. P.O. Box 226  
Fowler, IN 47944-0026  
765-884-0120

### **Crawford County**

Director: Herbert Gordon  
304 Indiana Avenue P.O. Box 129  
English, IN 47118  
812-338-2701

### **Floyd County**

Director: John Barksdale  
1421 E. Elm St.  
New Albany, IN 47150  
812-948-5480

### **Blackford County**

Director: Betty Lyons  
124 N. Jefferson St., P.O. Box 717  
Hartford City, IN 47348  
765-348-2902

### **Daviess County**

Director: William Walker  
4 N.E. 21st St., P. O. Box 618  
Washington, IN 47501  
812-254-0690

### **Fountain County**

Director: Cindy Mason  
981 E. State St., Suite A  
Veedersburg, IN 47987  
765-294-4126

### **Boone County**

Director: Rhonda Allen  
953 Monument Dr. P. O. Box 548  
Lebanon, IN 46052  
765-482-3023

### **Dearborn County**

Director: Randy Hildebrand  
230 Mary Ave. Suite 150  
Lawrenceburg, IN 47025  
812-537-5131

### **Franklin County**

Director: Lynn Lineback  
9127 Oxford Pike, Suite A  
Brookville, IN 47012  
765-647-4081

### **Brown County**

Director: Debbie Taylor  
121 Locust Lane P. O. Box 325  
Nashville, IN 47448  
812-988-2239

### **Decatur County**

Director: Tracy Eggleston  
1025 E. Freeland Rd., Suite B  
Greensburg, IN 47240  
812-663-6768

### **Fulton County**

Director: Chris (Christina) Ackerman  
1920 Rhodes St.  
Rochester, IN 46975  
574-223-3413

### **Carroll County**

Director: Gil Smith  
6931 West 300 North P.O. Box 276  
Delphi, IN 46923  
765-564-2409

### **Dekalb County**

Director: Mary E. Southern  
934 W. 15th St. P. O. Box 870  
Auburn, IN 46706  
260-925-2810

### **Gibson County**

Director: Susan L. Blackburn  
321 S. 5th Avenue  
Princeton, IN 47670  
812-385-4727

### **Cass County**

Director: Anita Closson  
1714 Dividend Drive  
Logansport, IN 46947  
574-722-3677

### **Delaware County**

Director: Marilyn Scales  
333 S. Madison P. O. Box 1528  
Muncie, IN 47308  
765-747-7750

### **Grant County**

Director: Chuck Osterholt  
840 N. Miller Avenue  
Marion, IN 46952  
765-668-4500

## Listings and Addresses of the County Directors As of November 1, 2004

---

### **Greene County**

Director: William (Bill) Walker  
104 County Road 70E STE A P.O. Box  
443  
Bloomfield, IN 47424-0443  
812-384-4404

### **Hamilton County**

Director: Karen Beaumont  
938 N. Tenth St.  
Noblesville, IN 46060  
317-773-2183

### **Hancock County**

Director: Ruth Alewine  
120 W. McKenzie, Suite F  
Greenfield, IN 46140  
317-467-6360

### **Harrison County**

Director: James Miller  
2026 Highway 337 NW P.O. Box 366  
Corydon, IN 47112  
812-738-8166

### **Hendricks County**

Director: Charlene (Char) S.  
6781 E. US 36, Suite 200  
Avon, IN 46123  
317-272-4917

### **Henry County**

Director: Michael Fleming  
1416 Broad St., 2nd Floor  
New Castle, IN 47362  
765-529-3450

### **Howard County**

Director: Glynn Hipp  
101 W. Superior, Suite A  
Kokomo, IN 46901-4670  
765-457-9510

### **Huntington County**

Director: Ronald Mitchell  
88 Home St.  
Huntington, IN 46750-1346  
260-356-4420

### **Jackson County**

Director: Dennis Carmichael  
220 S. Main St., P. O. Box C  
Brownstown, IN 47220  
812-358-2421

### **Jasper County**

Director: Sharon Mathew  
215 W. Kellner Blvd., Suite 16 P. O.  
Box 279  
Rensselaer, IN 47978  
219-866-4186

### **Jay County**

Director: Chris Wagner  
1237 W. Votaw St., SR 67  
Portland, IN 47371-9590  
260-726-7933

### **Jefferson County**

Director: Robert G. King  
1405 Bear St. P.O. Box 1189  
Madison, IN 47250-1189  
812-265-2027

### **Jennings County**

Director: Michael L. Williams  
2017 Crestwood Drive P.O. Box 1047  
North Vernon, IN 47265  
812-346-2254

### **Johnson County**

Director: Vicki S. Jones  
1784 E Jefferson St  
Franklin, IN 46131-7277  
317-738-0301

### **Knox County**

Director: Larry Marchino  
1050 Washington Ave. P.O. Box 235  
Vincennes, IN 47591  
812-882-3920

### **Kosciusko County**

Director: Peggy Shively  
205 N. Lake St.  
Warsaw, IN 46580  
574-267-8108

### **Lagrange County**

Director: Jan Lung  
836 N. Detroit St.  
Lagrange, IN 46761-1112  
260-463-3451

### **Lake County**

Director: Bruce Hillman (all locations)  
661 Broadway  
Gary, IN 46402-2709  
219-881-2037

### **Laporte County**

Director: Terry Ciboch  
1230 State Road 2 W P.O. Box 1402  
LaPorte, IN 46352  
219-326-5870, 219-881-2020

### **Lawrence County**

Director: William Hastings  
918 16th Street, Suite 100  
Bedford, IN 47421-3824  
812-279-9706

### **Madison County**

Director: Bruce Stansberry  
222 E. 10th Street Suite D  
Anderson, IN 46016  
765-649-0142

### **Marion County**

Director: Dan Carmin  
129 E. Market St., Suite 1200  
Indianapolis, IN 46204  
Please refer to offices listed

### **Marshall County**

Director: Michael J. Carroll  
1850 Walter Glaub Drive P.O. Box 539  
Plymouth, IN 46563  
574-935-4046

### **Martin County**

Director: Susan Lesko  
51 Ravine Street P. O. Box 88  
Shoals, IN 47581  
812-247-2871

### **Miami County**

Director: Faye Russell  
12 S. Wabash P. O. Box 143  
Peru, IN 46970-0143  
765-473-6611

### **Monroe County**

Director: Lindsay A. Smith  
401 E. Miller Drive  
Bloomington, IN 47401  
812-336-6351

### **Montgomery County**

Director: Steve Vaughn  
307 Binford St.  
Crawfordsville, IN 47933  
765-362-5600

## Listings and Addresses of the County Directors As of November 1, 2004

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### **Morgan County**

Director: Tim Miller  
1326 S. Morton Avenue  
Martinsville, IN 46151  
765-342-7101

### **Newton County**

Director: Ron Fisher  
308 E. State St. P. O. Box 520  
Morocco, IN 47963-0520  
219-285-2206

### **Noble County**

Director: Mary Schmidt  
107 Weber Road  
Albion, IN 46701  
260-636-2021

### **Ohio County**

Director: Randy Hildebrand  
125 N. Walnut P. O. Box 196  
Rising Sun, IN 47040  
812-438-2530

### **Orange County**

Director: Leslie Rowland  
535 N. Greenbriar Dr.  
Paoli, IN 47454-0389  
812-723-3616

### **Owen County**

Director: Pam Connelly  
450 E. Franklin St.  
Spencer, IN 47460-1824  
812-829-2281

### **Parke County**

Director: Katie Edington  
116 W. Ohio  
Rockville, IN 47872  
765-569-3156

### **Perry County**

Director: Georgann Gogel  
316 E. Hwy 66  
Tell City, IN 47586  
812-547-2299

### **Pike County**

Director: Steve Cunningham  
2105 E. Main  
Petersburg, IN 47567  
812-354-9716

### **Porter County**

Director: Jon Rutkowski  
152 Indiana Avenue  
Valparaiso, IN 46383  
219-462-2112

### **Posey County**

Director: Susan L. Blackburn  
1809 Main St. P. O. Box 568  
Mount Vernon, IN 47620  
812-838-4429

### **Pulaski County**

Director: Laurel Myers  
429 N. Logan St. P. O. Box 130  
Winamac, IN 46996-0130  
574-946-3312

### **Putnam County**

Director: Barbara South  
121 Ridgeland Rd.  
Greencastle, IN 46135  
765-653-9780

### **Randolph County**

Director: Steven Cox  
325 South Oak Street  
Winchester, IN 47394-2242  
765-584-2811

### **Ripley County**

Director: India Turner  
630 S. Adams P. O. Box 215  
Versailles, IN 47042  
812-689-6295

### **Rush County**

Director: Mike Henderson  
1340 N. Cherry  
Rushville, IN 46173  
765-932-2392

### **Saint Joseph County**

Director: Charles Smith  
401 E. Colfax Ave, Ste 116  
South Bend, IN 46617-2735  
574-236-5300

### **Scott County**

Director: Vance Winslow  
1050 W. Community Way P. O. Box 424  
Scottsburg, IN 47170-7768  
812-752-2503

### **Shelby County**

Director: Mary Ann Medler  
2565 Parkway Dr. Suite 2  
Shelbyville, IN 46176-8677  
317-392-5040

### **Spencer County**

Director: Connie Branch  
900 Old Plank Road P.O. Box 25  
Rockport, IN 47635  
812-649-9111

### **Starke County**

Director: Larry Harris  
318 E. Culver Road  
Knox, IN 46534  
574-772-3411

### **Steuben County**

Director: Jan Lung  
317 S. Wayne St., Suite 2a  
Angola, IN 46703  
260-665-3713

### **Sullivan County**

Director: James Bedwell  
128 S. State St.  
Sullivan, IN 47882  
812-268-6326

### **Switzerland County**

Director (Acting): Robert King  
506 Ferry St. P. O. Box 98  
Vevay, IN 47043  
812-427-3232

### **Tippecanoe County**

Director: Steve Vaughn  
111 North 4th St.  
Lafayette, IN 47901-1305  
765-742-0400

### **Tipton County**

Director: Mary J. Simpson  
202 S. West St.  
Tipton, IN 46072-1848  
765-675-7441

### **Union County**

Director: Gene Sanford  
303A N. Main St. P. O. Box 344  
Liberty, IN 47353  
765-458-5121

## **Listings and Addresses of the County Directors As of November 1, 2004**

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### **Vanderburgh County**

Director: Lark Buckman  
100 E. Sycamore St. P.O. Box 154  
Evansville, IN 47701-0154  
812-421-5500

### **White County**

Director: Barbara Bedrick  
715 N. Main St. P. O. Box 365  
Monticello, IN 47960  
574-583-5742

### **Vermillion County**

Director: Christopher Cohee  
215 W. Extension St. P.O. Box 219  
Newport, IN 47966  
765-492-3305

### **Whitley County**

Director: Steve Weaver  
115 S. Line St.  
Columbia City, IN 46725  
260-244-6331

### **Vigo County**

Director: Glenn Cardwell  
30 N. 8th St.  
Terre Haute, IN 47807  
812-234-0100

### **Wabash County**

Director: Margery Justice  
89 W. Canal St.  
Wabash, IN 46992  
260-563-8471

### **Warren County**

Director: Linda Akers  
20 W. Second St.  
Williamsport, IN 47993-1118  
765-762-6125

### **Warrick County**

Director: Judith Harper  
1302 Millis Avenue P.O. Box 265  
Boonville, IN 47601  
812-897-2270

### **Washington County**

Director: L. Joan Kelley  
711 Anson St.  
Salem, IN 47167  
812-883-4305

### **Wayne County**

Director: Jean Cates  
50 S. Second  
Richmond, IN 47374-4276  
765-935-0078

### **Wellis County**

Director: Jenny Tsakkos  
221 W. Market Street P.O. Box 495  
Bluffton, IN 46714  
260-824-3530